

Explanation of Important Matters

Concerning Provided Services

This document has been created to explain service details in accordance with the order stipulated in Article 26 (Consumer Protection Rules) of the Telecommunications Business Act to protect consumer rights.

Important information concerning to our service is explained herein. Please be sure to read it carefully before ordering.

Upon use of the Service, *Asahi Net Individual Member Service Agreement, Prohibited Behaviour, Handling of Personal Information (Japanese), Asahi Net Wi-Fi Wi2 Code of sales (Japanese), and User agreement provided by Wire and Wireless Co., Ltd (Japanese)* shall be applied. Please read and consent to these Agreements before application.

For details of each agreement and policy, please refer to the following webpages.

- <https://asahi-net.jp/en/agreement/>
- <https://asahi-net.co.jp/en/corporate/privacy.html> (Japanese)

1. Contents of the Provided Service (Telecommunications Services)

| Contents | Description |
|--|--|
| Service Name | Asahi Net Wi-Fi Wi2 |
| Service Type | Public Wireless LAN Service |
| Approximate Maximum Communication Speed | Wi2 Asahi Net area : Approximately 300Mbps Maximum *Roaming area varies by roaming service providers. |
| Notes to Communication Quality | 1. Service may halt due to network maintenance. 2. The best-effort speed level shown here is not to guarantee users' experience, and may not be consistent with actual communication depending on external factors such as network congestion. 3. Communication speed may be limited at some area depending on the types of network. 4. In some cases, due to the nature of electric wave, network may not be consistently available within service area. Please also note that communication may cut down when users move to weak signal area. |
| Available Area | <Available WiFi Network (SSID)> Services are available in areas with Wi2, Wi2_club, Wi2_free, wifi_square, mobilepoint, mobilepoint2 Please check with the area search for detailed availability. |

| Contents | Description |
|--|--|
| Restrictions related to emergency notifications | —* |
| Youth protection filtering | —* |
| Other restrictions on use | Option-Area (Wi2premium、Wi2premium_club) can be used by the purchase and activation of "Option-Area Ticket" at Wi2 300 MyPage. |

2. Usage Charges

(1) Initial Charges

There is no initial charge for this contract.

(2) Monthly Charges

| Type of plan | Monthly charges |
|-----------------------|-----------------|
| Monthly Charge | 362 yen |

※The first line activation month is free of charge.

(3) Call Charges

No explanation of this item is available.

(4) Dialup Connections

Dialup connections are not available.

3. Conditions, etc., for withdrawing applications/changing contracts

- There is no minimum period set in the contract.
- Full monthly rate will be charged for any mid-month cancellation.

4. The Initial Contract Cancellation Policy

The Initial Contract Cancellation Policy does not affect this service.

5. Procedures and contact information

| |
|---|
| English Customer Support, Asahi Net, Inc. Open hours: 10:00 a.m. to 5:00 p.m. weekdays Phone: 0120-577-135 |
|---|

6. Other

- This service cannot be contracted solely and is only available with existing core Asahi Net services.
- This service is available with the use of wireless LAN installed devices (Mobile phone such as iPhone, Xperia, BlackBerry, and portable game devices as Play Station Portable, Nintendo DS, as well as tablets as iPod touch, other laptop PCs)

■ Information of the Service Provider

| | |
|------|-----------------|
| Name | Asahi Net, Inc. |
|------|-----------------|

■ Information of the Seller

| | |
|---|--|
| Name | Asahi Net, Inc. |
| Reception Number (Telecommunications Carrier) | A-10-03015 |
| Reception Number (Intermediation) | C1906322 |
| Contact | (English Customer Support) Phone: 0120-577-135 Open hours: 10:00 a.m. to 5:00 p.m., weekdays |

No further information about this service

* The symbol “—” contained in charts indicates that there is no relevant information available.

* All price indicated in charts excludes Japanese consumption tax.

* The contents of this document may be subjected to revisions if necessary. Please refer to the latest information provided at Asahi Net website.

Campaigns

This document provides a list of concurrent campaigns and discounts. Applicable conditions, etc., may differ according to the specific details of your application.

*Currently there is no campaign applicable to an application for this service.

Please note that the contents of campaign and discounts may be subjected to change, when needed.

■ Campaigns related to initial costs and monthly usage charges

| Name | Perks | Conditions | Cancellation Charge |
|------|-------|------------|---------------------|
| — | — | — | — |

■ Campaigns related to installation fees

| Name | Perks | Conditions | Cancellation Charge |
|------|-------|------------|---------------------|
| — | — | — | — |

■ Other campaigns

| Name | Perks | Conditions | Cancellation Charge |
|------|-------|------------|---------------------|
| — | — | — | — |

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